

| Description | Certificate III in Hospitality is designed to provide people who have some knowledge of the hospitality industry with the well-developed skills and knowledge they need to become hospitality professionals. |
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| | The qualification will introduce participants to the hospitality industry and will prepare them to work in various hospitality settings including bars, restaurants, cafes and hotels. |
| | It is aimed at people who work or will be working under limited supervision and who may provide advice to team members. |
| Delivery Method & Location | This course will be delivered in a workplace through structured training incidental learning as the student carries out their work role and through work role rotation. |
| | The student will be provided with both 'on the job' and 'off the job' training. This will be achieved through structured visits from a qualified Trainer/Assessor employed by Access Training & Logistics Pty Ltd; support and guidance from the workplace and self-directed learning. |
| | Where the workplace does not have the requisite work, resources and facilities needed for the student to undertake workplace training alternative arrangements will be made. This could include training within another workplace or within a simulated workplace such as a training restaurant/cafe |
| Entry Requirements | There are no specific entry requirements, however it is expected that students will have a basic level of mathematics and literacy equivalent to a school sector Year 10 standard. |
| | Where a student is identified as having Foundation Skill requirements, they will be advised and supported to seek assistance from relevant FSK providers in those areas requiring further development. |
| | Individuals may enter SIT30622 Certificate III in Hospitality with limited or no vocational experience and without a lower level qualification. However, it is strongly recommended that individuals undertake lower level qualifications, and/or gain industry experience prior to entering the qualification. |
| Pathways and Outcomes | Participants are provided with advice on employment and training options throughout the delivery of the program. |
| | Training Pathway After achieving SIT30622 Certificate III in Hospitality, individuals could progress to SIT40422 Certificate IV in Hospitality, or to Certificate IV qualifications in any service industry field. |
| | Employment outcomes This qualification provides a pathway to work in organisations such as restaurants, hotels, motels, clubs, pubs, cafes and coffee shops. |



Access Training and Logistics SIT30622 Certificate III in Hospitality (Release 2) **Course Information**

| | Possible job roles reflecting the elective units within this program include: barista food and beverage attendant function attendant bar attendant wait staff café worker | | | |
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| Course Content | The course co | nsists of 15 units: | | |
| Course Content | 6 core units | | | |
| | | ve units – selected the below units guided by the job e sought, local industry requirements. | | |
| | This qualification focuses on practical hands-on skills and relevant theoretical knowledge of the hospitality industry. Further skill development is focused on communication and coaching others. | | | |
| | While predominantly targeted at people who are working within a café or restaurant environment, unit selection allows specialisation in areas such as function and venue management, accommodation services and Gaming/Clubs Areas of learning may include (depending on elective selection): Industry Knowledge Food & Beverage service Customer service WHS & food hygiene Café food prep Bar operations The following elective offering for 2023 includes: | | | |
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| | SITXFSA005 | Use hygienic practices for food safety* | | |
| | SIRXSLS001 | Sell to the retail customer | | |
| | SIRXPDK001 | Advise on products and services | | |
| | SITHCCC025 | Prepare and present sandwiches | | |
| | SITHKOP009 | Clean kitchen premises and equipment | | |
| | SITHFAB021 | Provide responsible service of alcohol | | |
| | SITHFAB022 | Clean and tidy bar areas | | |
| | SITHFAB023 | Operate a bar | | |
| | SITHFAB024 | Prepare and serve non-alcoholic beverages | | |
| | SITHFAB025 | Prepare and serve espresso coffee | | |
| | SITHFAB027 | Serve food and beverage | | |
| | SITHFAB034 | Provide table service of food and beverage | | |
| | SITHFAB036 | Provide advice on food | | |



Course Information SIT30622 Certificate III in Hospitality (Release 2)

| | SITXFSA006 | Participate in safe food handling practices | |
|---------------------------|---|--|--|
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| | SITXFSA007 | Transport and store food | |
| | BSBCMM211 | Apply communication skills | |
| | BSBSUS211 | Participate in sustainable work practices | |
| | SITXFIN007 | Process financial transactions | |
| | SITXINV006 | Receive, store and maintain stock | |
| | SITXWHS006 | Identify hazards, assess and control safety risks | |
| | SITXCCS011 | Interact with customers | |
| | * This elective equivalent un | unit MUST be undertaken unless the student holds an it | |
| Resources Required | Access Training and Logistics will supply all learner workbooks. Students will need to be either currently working in a relevant hospitalit venue or undertaking unpaid work – for a minimum of 36 service periods. | | |
| Required | | | |
| | | e required to supply their own clothing, appropriate to the ronment in which they are working. | |
| Assessment Information | Assessment will take place in an operational hospitality business. Assessment will be conducted over a period of time, in a variety of ways including: | | |
| | Practical assessments observed in the workplace | | |
| | Written assessments | | |
| | LogbooksPortfolio | | |
| | | | |
| Records Check | Some work places will require you to undertake a National Criminal Records check and/or Working with Children Check in order to undertake placement with them. | | |
| | If this is require | ed, it will be at the Student's cost. | |
| Support Services | Access Training & Logistics is committed to supporting students to successfully complete their training. We will work with students to identify and address any support needs they have. | | |
| | | s are identified as requiring non-educational support, Access istics will refer them to the appropriate service. | |
| Fee Information | Full Fee-Paying Student \$3500 | | |
| | | nding is available in some states to assist with course fees. s Training and Logistics for more information | |
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